



COMMISSIONAIRES

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Special Event Security

In September 2007, Commissionaires Victoria was requested to provide security and consulting services for two high profile events in Victoria, B.C. These two events not only highlight the benchmark national trust, professional focus and new direction of the Corps, but also signal the drive to cement the professionalism and talents of the Commissionaires 1150 employees at the top echelon of the security industry.

The first event was a high level evening function for numerous top-level military VIPs and their families attending the NATO conference held in September 2007 in Victoria. The Royal BC Museum was selected to host this event which was attended by delegates from 26 NATO-member nations and included such dignitaries as General Rick Hillier and the Honourable Iona Campagnola in her last public event as Lieutenant Governor of British Columbia. This singular evening was the culmination of months of advanced planning, and included an impressive coordination of corporate, municipal, provincial, national and international efforts to bring it to successful fruition.

Commissionaires Victoria not only supplied the onsite guard service, but also provided consultations on the Physical Security Program of the RBCM and assisted in the coordination and planning of emergency contingencies. Commissionaires Director of Security Solutions worked closely with the military police, Victoria Police and the RCMP, as well as numerous security agencies to provide an unparalleled level of service and security to the hosts, staff, NATO delegates and their families. From the planning and operational implementation stages through to the close of this highly secure and successful event, the Commissionaires were very much involved.

The second event was a prominent lecture from the former Vice President Al Gore, who gave a powerful and compelling speech on global warming at the prestigious Victoria Conference Center Sept. 29, 2007, with Premiere Gordon Campbell and Mayor Alan Lowe presenting introductions and supporting speeches. Commissionaires Victoria provided physical security, communications and consulting services, and coordinated their planning and operations with the VCC, Victoria Police and Empress Hotel security teams to provide top-level executive security and service fit for a Vice President. Commissionaires also supplied exacting media management for the event, ensuring all media personnel and equipment were in specified positions at specified times, as well as the safety and security of all guests by managing access channels and egress routes throughout the event.

Over and above the high-security detail provided by Commissionaires, they also provided slick and efficient crowd management and baggage inspection for over 1400 guests, attaining maximal throughput with all guests onboard in less than one hour. The multi-level security system kept all guests well informed on the security procedures and expectations with zero disruption.

The security operations behind the scenes were quite transparent to the observer, but the service provided by the guards was thorough and detailed from the local to the international level. Commissionaires Victoria stands alone in providing this rare combination of talents, and has proven

time and again to be the industry choice for excellence in security. Above all, these events highlighted the distinctive hallmark of Commissionaires: benchmark security with benchmark service.